

## Complaint of ADA Noncompliance

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1. We are filing a **COMPLAINT OF NONCOMPLIANCE** with the Americans with Disabilities Act
2. The county **FUNDS LEGAL SERVICES** for people with developmental disabilities
3. The county has **FUNDING CHOICES** for such a legal services program
4. Funding choices can include:
  - a. A variety of **QUALITY ASSURANCE CONTROLS**
  - b. Systematic **MONITORING**
  - c. Periodic **AUDITS**
  - d. **A COMPLAINT PROCEDURE** for dissatisfied beneficiaries of legal services
5. The county has done **NONE OF THESE** for limited conservatorship legal services
6. The county can **CHOOSE A VENDOR** to deliver legal services
  - a. Some counties have contracted with the **PUBLIC DEFENDER**
  - b. Other counties have contracted with **ONE LAW FIRM**
  - c. Yet others have chosen a **COURT-APPOINTED ATTORNEY PROGRAM**
  - d. This County has chosen the **SUPERIOR COURT** to run the legal services program
7. The county has **RESPONSIBILITIES** under the **ADA** and under **SECTION 504**
  - a. A legal services program must provide **ACCESS TO JUSTICE** for its clients
  - b. The legal services program in Los Angeles is **VIOLATING THE ADA**
  - c. The court has been **NOTIFIED OF THE PROBLEMS**, yet the problems continue
  - d. Some **SUPERVISORS WERE ALERTED** of these problems last September
  - e. **TWO JUDGES** told one supervisor last week: "There is no problem – all is well."
  - f. We are here today to reiterate: **THERE IS A PROBLEM – AN ADA PROBLEM**
8. The county **MUST CHOOSE** to fund only **ADA COMPLIANT** legal services
9. This complaint is designed to **GET YOUR ATTENTION** and to create **ADA COMPLIANCE**
10. Let's have a series of conversations to **FIND A SOLUTION** to this important problem